

# BOIL WATER NOTICE

A problem is present in Prattsville Water District water  
( name of Public Water System )

## BOIL YOUR WATER BEFORE USING

**Bring tap water to a rolling boil, boil for one minute, and cool before using.** Or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

This Boil Water Notice applies to all customers of the Prattsville Water District.  
(describe area or attach map)

### What Happened ?

Starting on October 2, 2025 the water system had the following problem:  
( date, and time if known )

It is suspected that there is a water leak in the distribution system that has resulted in the water system being unable to maintain adequate water levels in the water storage tank . Due to the low storage tank levels, we have received approval from the NYS Department of Health to activate emergency well PW1 to provide additional water to the system while we continue searching for the leak.  
( explain cause of problem )

*This problem indicates that harmful microbes may be present in your drinking water. Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.*

### What is being done ?

The Town is continuing to search for the suspected leak. Once it is located it will be repaired. After repairs are completed, the distribution system will be flushed and sampled for coliform bacteria.  
( describe corrective actions )

It is likely that you will need to boil water for the next several days until the problem is fixed. You will be informed when tests show that you no longer need to boil your water.

### For more information, please contact:

Jim Dymond of the Town of Prattsville Water District at 607-437-2169.  
( name of person ) ( name of Public Water System ) ( phone number )

or the NYS Dept. of Health – Oneonta District Office at 607-432-3911.  
( County/District Office ) ( phone number )

*Please share this information with other people who drink this water, especially anyone who not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

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